Why do some houses have power while others close by don’t?

Substation:
Substations take power from transmission lines and feed it through distributions lines that branch out through your community.

Distribution Line(s):
Depending on the type and location of damage to the electrical system, your next door neighbor might be without power while your lights remain on.

This is a common situation following a major outage event, where some customers might have power restored while others nearby are not yet back up and running.