

Understanding your bill



GulfPower.com

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Electric Bill Statement

For: Dec 20, 2019 to Jan 21, 2020 (31 Days)

1 Statement Date: Jan 26, 2020

Account Number: 999999-999999

Service Address:

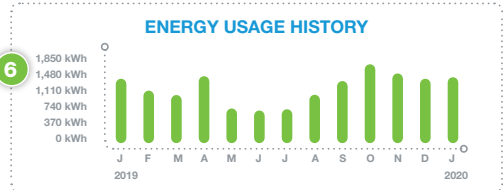
1234 Main St
Anywhere, FL 12345

Hello John Doe,
Here's what you owe for this billing period.

CURRENT BILL

\$194.94 **THIS IS NOT A BILL**
TOTAL AMOUNT YOU OWE **DO NOT PAY**

2/18/20
NEW CHARGES DUE BY



BILL SUMMARY

Balance before new charges	21.15
Total new charges	173.79
Total amount due	\$194.94

THIS IS NOT A BILL
DO NOT PAY

(See reverse for billing details)

5 Visit GulfPower.com for ways to pay.

Your upgrade is here
You now have access to a new, easy-to-navigate website and other enhanced features designed to add value and convenience.

GulfPower.com

A new bill design

This new layout should make it easier to see the information most important to you. Let us help you better understand how to read it.

GulfPower.com/BillDetails

Customer service: 800-225-5797
To report power outages: 800-487-6937



SAMPLE BILL

8 JOHN DOE
123 MAIN STREET
ANYWHERE, FL 12345

Please request changes at GulfPower.com. Notes on this bill will not be detected.

Make check payable to Gulf Power in U.S. funds and mail along with this coupon to:

9 GULF POWER
P.O. BOX 29090
MIAMI, FL 33102-9090

999999-999999

ACCOUNT NUMBER

\$194.94

TOTAL AMOUNT OWED

Feb 18, 2020

NEW CHARGES DUE BY

THIS IS NOT A BILL
DO NOT PAY

AMOUNT ENCLOSED

1. Bill-specific information:

- Service period dates:** The service days included in this bill. Note: The number of days in a billing period may fluctuate due to weekends, holidays, or changes in the date we read your meter.
- Account number:** Unique identifier for the customer at this address – refer to this number if you contact Gulf Power about your account.
- Service address:** Location where electricity is being provided.

2. Total amount due: This is for services already used during the billing period plus any outstanding service charges, deposits or late payment fees incurred.

3. New charges due by: This is when payment for new charges is due.

4. Bill summary: A high-level breakdown of the total amount due.

5. How to contact Gulf Power: You can complete many important tasks online at GulfPower.com or you can call us.

6. Energy usage history: Illustrates the monthly kilowatt-hours (kWh) used for the last 12 months.

7. Bill messages: Important information that can benefit our customers.

8. Customer contact information: Name associated with the service account, and the address requested to have communications sent.

9. Payment mailing address: Location to send a check payment for this bill.



Gulf Power



Customer Name
John Doe

Account Number
999999-999999

GulfPower.com

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BILL DETAILS

Balance before new charges \$21.15

10

New Charges

Rate: RS—Residential service

Base charge: 19.20

Energy charge (1206kWh at \$0.08510) 102.63

Fuel charge (1206kWh at \$0.03262) 39.34

11

Electric service amount \$161.17

Gross receipts tax 4.14

Franchise fee 8.48

12

Taxes and charges \$12.62

Total new charges \$173.79

Total amount you owe \$194.94

**THIS IS NOT A BILL
DO NOT PAY**

METER SUMMARY

Meter reading - Meter ACD7989. Next meter reading Feb 19, 2020

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Usage Type	Current	-	Previous	=	Usage
kWh	1943		-737		1206

ENERGY USE COMPARISON

14

	This Month	Last Month	Last Year
Service to	Jan 17, 2020	Dec 18, 2019	Jan 18, 2019
kWh used	1206	1240	1287
Service days	30	33	33
kWh/day	40	38	39
Amount	\$173.79	\$175.78	\$183.41

SAMPLE BILL

Want a larger view of what you see here?
Visit GulfPower.com/BillDetails

10. Rate: Determines how the bill is calculated for this account.

11. Total "electric service amount" is made up of the following charges:

Electric service amount: These charges are regulated by the Florida Public Service Commission and are explained on the next page. The total "electric service amount" is made up of the following charges:

- Base charge:** A fixed monthly amount to cover the cost of providing service to your location. This charge includes the cost of the meter, billing and providing customer service. It is applicable whether or not electricity is used.
- Energy charge:** This total charge is made up of the following charges:
 - » Base energy charge: The costs, other than fuel, to produce and deliver electricity, including the cost of operating power plants, and maintaining the grid.
 - » Energy Conservation Cost Recovery Charge (ECCR): Cost of programs designed to reduce electric demand and consumption.
 - » Capacity Payment Recovery Clause (CPRC): Cost for purchasing electricity from non-Gulf Power owned resources as well as certain nuclear-related expenses.
 - » Environmental Cost Recovery Clause (ECRC): Cost to meet environmental laws and regulations.
- Fuel charge:** The cost for fuel required to provide each kilowatt-hour (kWh) of electricity. Gulf Power makes no profit on fuel costs.

12. Taxes and charges: Taxes and fees may vary by area, with amounts established by local governing bodies. Gulf Power collects these costs for distribution to the appropriate entities and does not profit from them. The amount is made up of the following charges:

- Gross receipts tax:** A tax on a customer's electric bill that is paid to the State of Florida.
- Franchise charge:** Fee on a customer's electric bill that is collected by Gulf Power and provided to the appropriate local municipality or county government.

13. Meter summary:

- Meter number:** Unique identifier associated with your electric bill.
- Next meter read date:** Date next meter reading is scheduled to take place.

14. Energy usage comparison: Compares the kilowatt-hours (kWh) used this month to last month, and to last year for the same period. A variety of factors may affect energy usage.

Note: This information will not display on your first bill, but you can expect to see it as you build your usage history in the new system.

